Print Page 1 of 3

Message: Re: Add'l Pre-Auth for T.S.

Re: Add'l Pre-Auth for T.S.

From Megan Lengerman **Date** Wednesday, June 14, 2017 10:27

To Smith, Sherrece

Cc

Journal Sherrece.Smith@oa.mo.gov

Recipients

Sherrece,

The clients contact United Way and if there are no resources available for car payments, we request services through ATA. There are no other resources in this client's area that assist with car payments. Is there another way we should be doing this? This is the way we have consistently required our clients to attempt other services prior to us assisting.

This is the second letter the client has provided us and we have made payment with this type of documentation before. Do I need to contact the nurse to work with the client to attempt to get another statement from her loan company? If so, that is certainly fine, but it will delay the client even further and risk repossession of her car.

Thank you for your help.

Thanks! Megan

Megan Lengerman, MA

Intake and Contracts Manager

Nurses for Newborns

7259 Lansdowne, Suite 100

Saint Louis, MO 63119

P - 314.544.3433 x321

C - 314.604.2426

F - 314.448.4004

E - megan.lengerman@nursesfornewborns.org

From: "Smith, Sherrece" < Sherrece. Smith@oa.mo.gov>

Date: Wednesday, June 14, 2017 at 10:17 AM

To: Megan Lengerman < megan.lengerman@nursesfornewborns.org >

Subject: RE: Add'l Pre-Auth for T.S.

If you work through United Way, then was she denied services or was contact simply attempted? This was not clear.

The total cost is stated as \$399.57, which can be different from the amount reimbursed.

If she received a past due letter, then she receives a monthly statement. What is the amount of her car payment, excluding late fees?

about:blank 9/26/2018 Print Page 2 of 3

From: Megan Lengerman [mailto:megan.lengerman@nursesfornewborns.org]

Sent: Wednesday, June 14, 2017 10:08 AM

To: Smith, Sherrece < Sherrece. Smith@oa.mo.gov >

Subject: Re: Add'l Pre-Auth for T.S.

Hi Sherrece,

All of our nurses work with the clients to access 2-1-1 (United Way) prior to requesting services through ATA. The attached statement is the only documentation the client has and indicates the current amount due. Also, the amount requested is listed on the pre-auth: 399.57.

Thanks! Megan

Megan Lengerman, MA

Intake and Contracts Manager Nurses for Newborns 7259 Lansdowne, Suite 100 Saint Louis, MO 63119 $P - 314.544.3433 \times 321$ C - 314.604.2426

F - 314.448.4004

E – megan.lengerman@nursesfornewborns.org

From: "Smith, Sherrece" < Sherrece. Smith@oa.mo.gov>

Date: Wednesday, June 14, 2017 at 10:05 AM

To: Megan Lengerman < <u>megan.lengerman@nursesfornewborns.org</u>>

Subject: FW: Add'l Pre-Auth for T.S.

Good morning, Megan—

There are some concerns related to the RPOS. I'd like to provide an opportunity to make changes and resubmit the RPOS.

```
<!--[if !supportLists]-->1. <!--[endif]-->ATA is a last resort program. Please let me know
specifically what other organizations were contacted.
```

<!--[if !supportLists]-->2. <!--[endif]-->Need the car payment statement.

<!--[if !supportLists]-->3. <!--[endif]-->What is the amount to be reimbursed?

Thank you,

Sherrece

Sherrece Smith

Executive Assistant Commissioner's Office Office of Administration State Capitol Building Room 125

Jefferson City, MO 65101 Office: 573.751.1851

CONFIDENTIALITY NOTICE: This e-mail message including attachments, if any, is intended only for the

about:blank 9/26/2018 Print Page 3 of 3

person or entity to which it is addressed and may contain confidential and/or privileged material. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, or an agent for the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message.

From: Megan Lengerman [mailto:megan.lengerman@nursesfornewborns.org]

Sent: Monday, June 12, 2017 4:10 PM

To: Smith, Sherrece < Sherrece. Smith@oa.mo.gov>

Subject: Add'l Pre-Auth for T.S.

Hi Sherrece,

Please see attached.

Thanks! Megan

Megan Lengerman, MA

Intake and Contracts Manager Nurses for Newborns 7259 Lansdowne, Suite 100 Saint Louis, MO 63119 P – 314.544.3433 x321

C – 314.604.2426

F = 314.604.2426

E – megan.lengerman@nursesfornewborns.org

Confidentiality Notice: This communication, and any files attached, contains confidential information that may be privileged. The information is intended only for the use of the individual(s) or entity to which it is addressed. If you are not the intended recipient, any disclosure, distribution or the taking of any action in reliance upon this communication is prohibited and may be unlawful. If you have received this communication in error, please notify the sender immediately by reply e-mail and destroy the original information. Thank you.

Confidentiality Notice: This communication, and any files attached, contains confidential information that may be privileged. The information is intended only for the use of the individual(s) or entity to which it is addressed. If you are not the intended recipient, any disclosure, distribution or the taking of any action in reliance upon this communication is prohibited and may be unlawful. If you have received this communication in error, please notify the sender immediately by reply e-mail and destroy the original information. Thank you.

Confidentiality Notice: This communication, and any files attached, contains confidential information that may be privileged. The information is intended only for the use of the individual(s) or entity to which it is addressed. If you are not the intended recipient, any disclosure, distribution or the taking of any action in reliance upon this communication is prohibited and may be unlawful. If you have received this communication in error, please notify the sender immediately by reply e-mail and destroy the original information. Thank you.

about:blank 9/26/2018